WCFR

How to Shop Online — Step-by-Step Guide

Use this guide to place your online order before you arrive to pick it up.

Shopping link: https://www.smartchoice.life/wcfr/

Follow the steps below in order. Each step includes a picture of what you'll see on the screen.

Step 1: Open the Link and Choose Your Language

Open the shopping link above on your phone, tablet, or computer. Select "English" or "Español" to continue in your preferred language.

Step 2: Log In

Next, enter your Shopper ID and PIN, then select "Click Here to Login."

Note: *If you don't remember your Shopper ID or PIN, select "Forgot Shopper ID/PIN?" on this screen for help.*

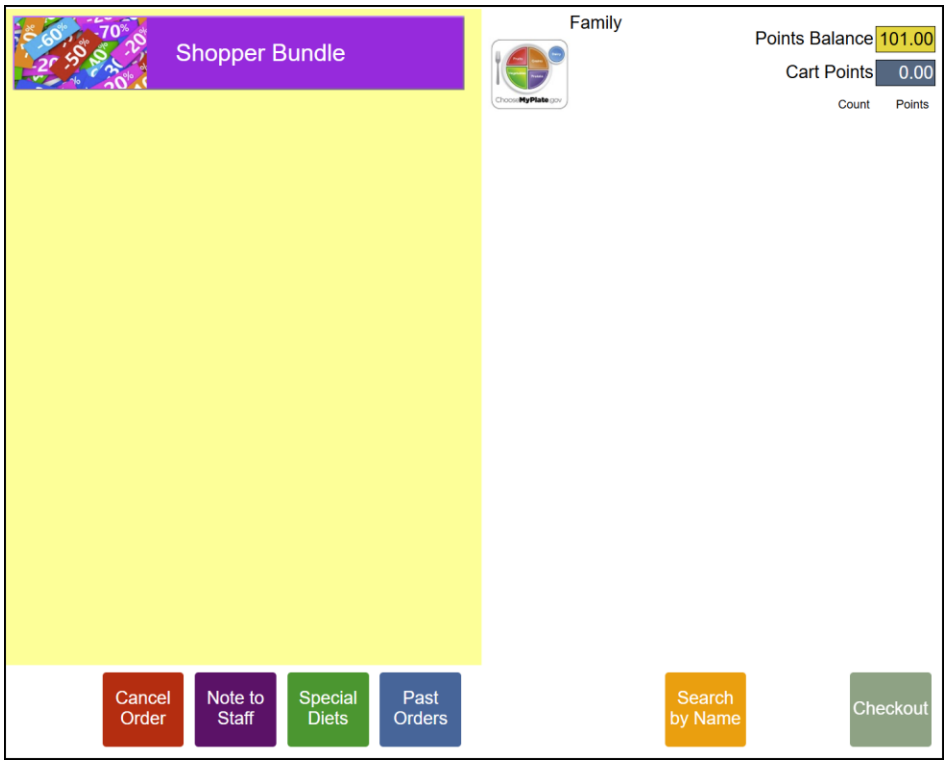
Step 3: Choose Your Pickup Location

Select "Shop WCFR" to begin shopping at that location. The date shown under "Next Availability" is the soonest day you can schedule a pickup.

Note: *If there are no available shopping dates, the "Shop WCFR" button will appear gray instead of green.*

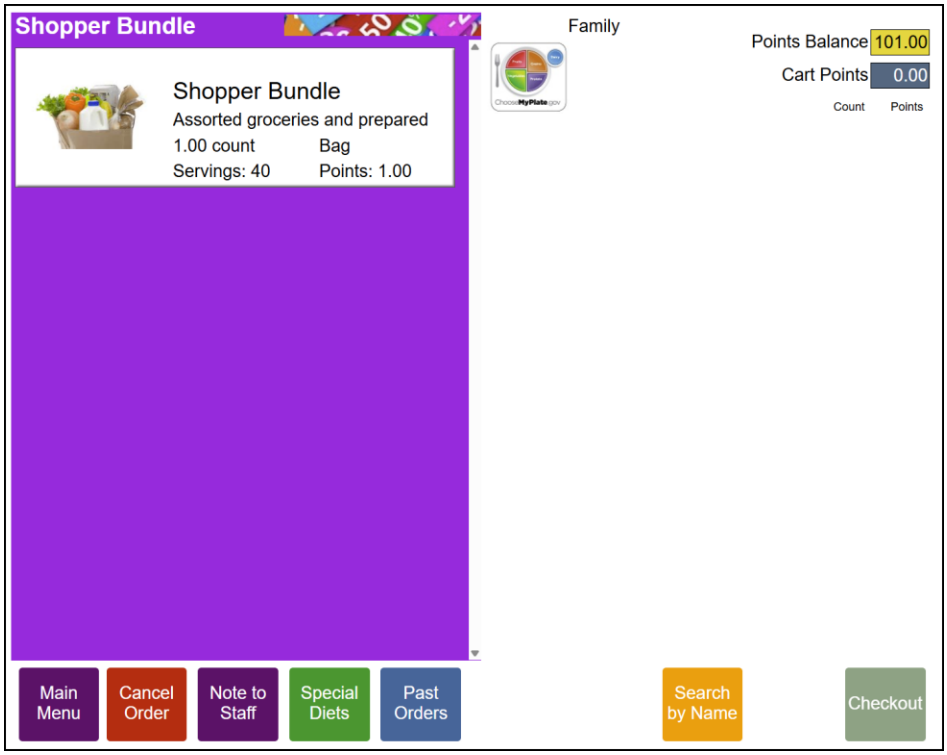
Step 4: Browse the Shopping Menu

This is your shopping screen. Your Points Balance and Cart Points are shown in the top right. Tap a category (like "Shopper Bundle") to see the items available in it.



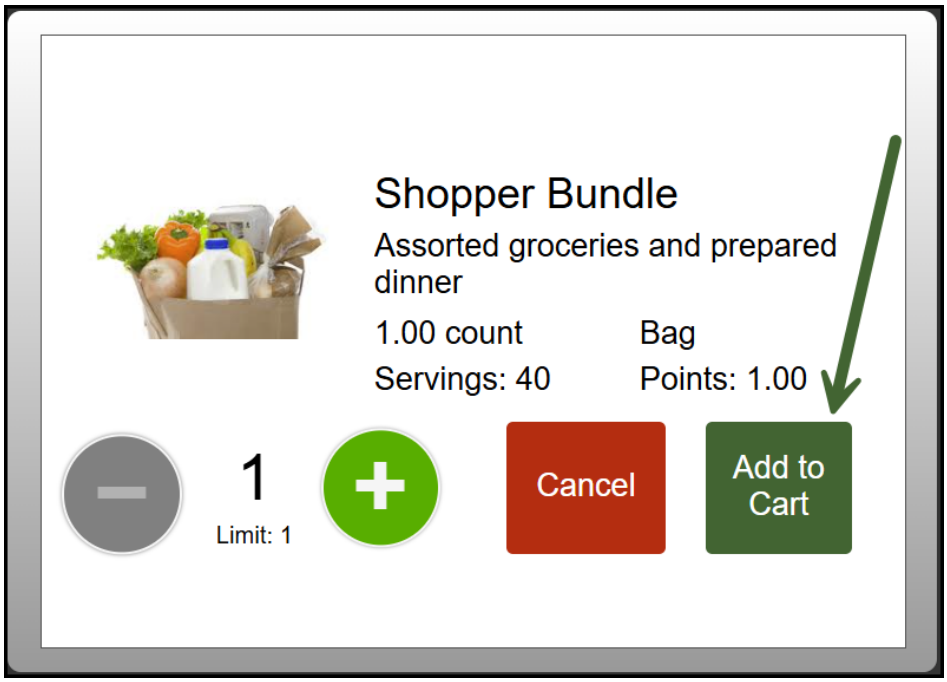
Step 5: Select an Item

Tapping a category opens its items. Here, tapping "Shopper Bundle" shows the item details — what's included, how many servings, and how many points it costs.



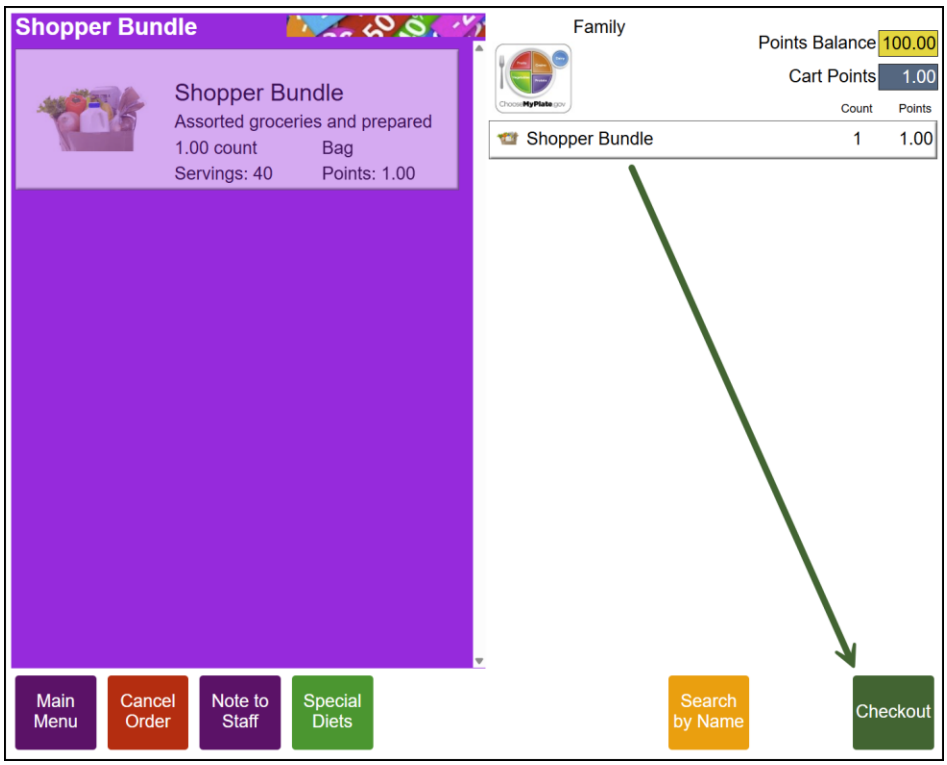
Step 6: Add the Item to Your Cart

Use the "+" and "–" buttons to choose how many you'd like (note any posted limit), then select "Add to Cart."



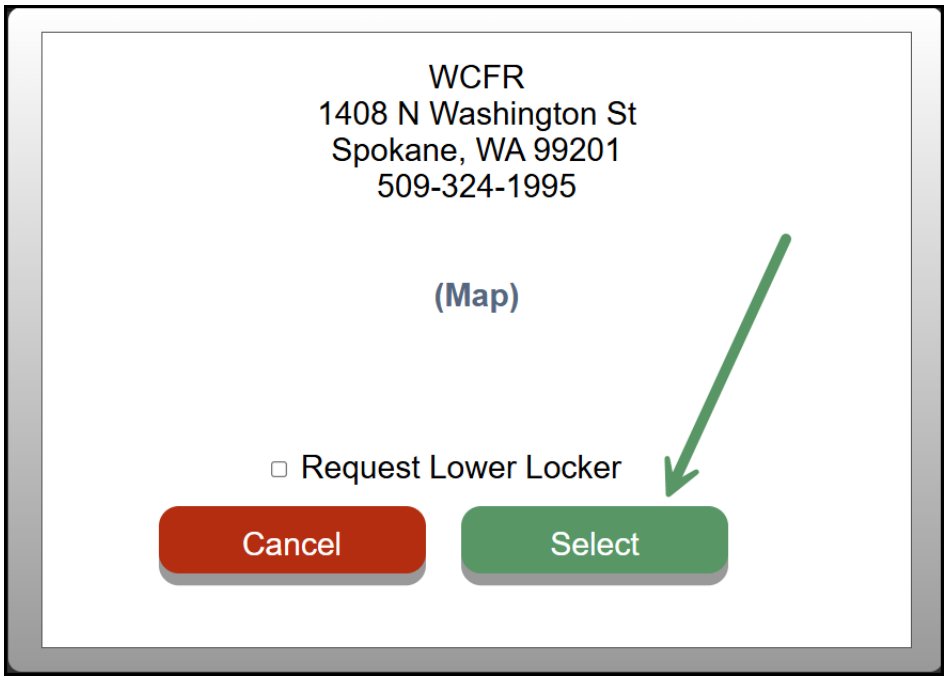
Step 7: Review Your Cart and Checkout

Your item now appears in the cart on the right, and your Points Balance updates automatically. Select "Checkout" when you're done shopping.



Step 8: Confirm Your Pickup Location

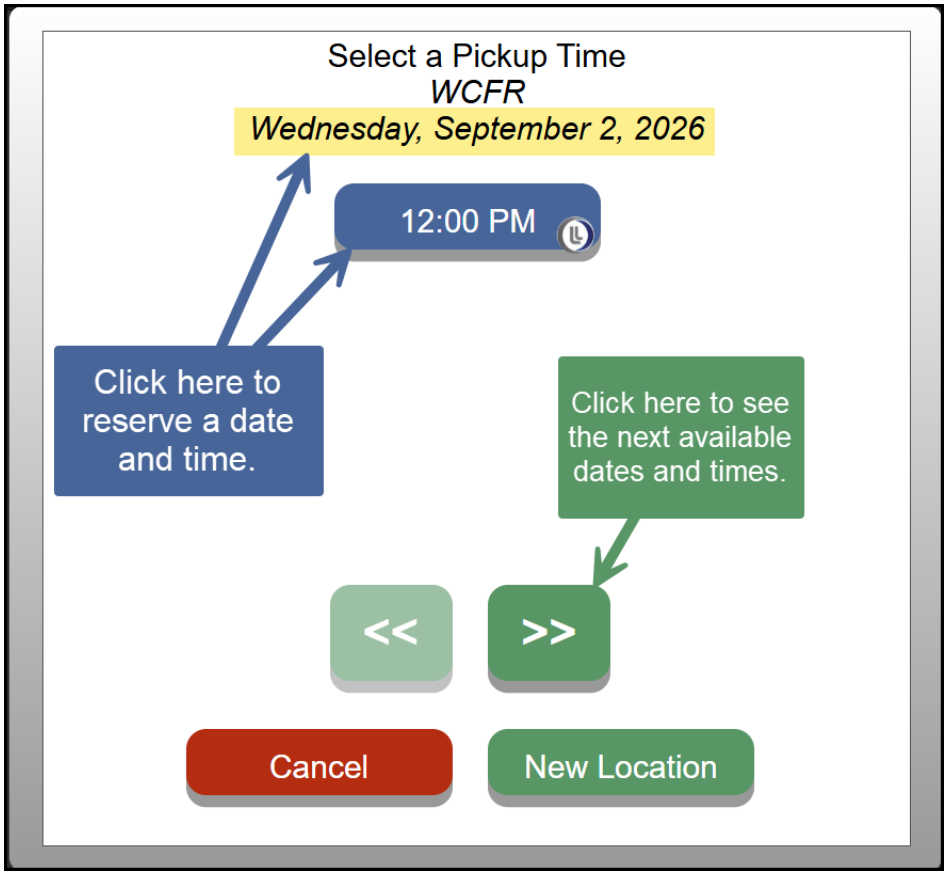
Review the pickup address shown. Check "Request Lower Locker" if you need one, then select "Select" to continue.



Step 9: Choose a Pickup Date and Time

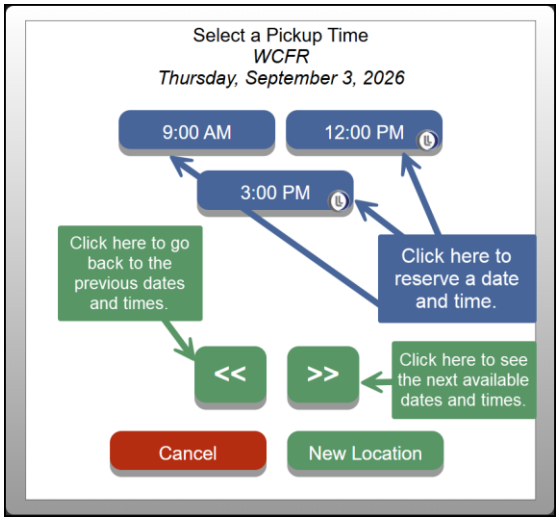
Available pickup times are shown in blue. Select a time to reserve it. Use the ">>" button to see later available dates and times, or "<<" to go back.

Note: *Selecting a blue time slot places your order — this step cannot be undone from this screen, so be sure before you tap.*



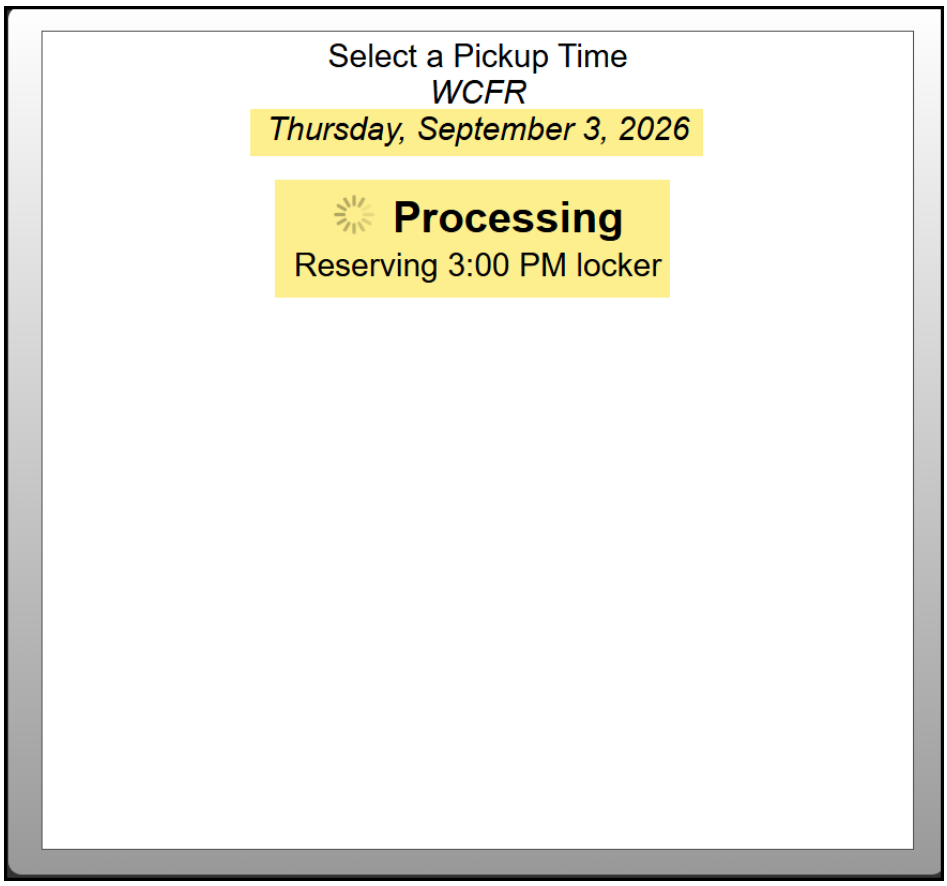
If more time slots are available on a given day, you'll see all of them listed, as shown below.

Note: *Selecting a blue time slot places your order — this step cannot be undone from this screen, so be sure before you tap.*



Step 10: Your Order Is Being Placed

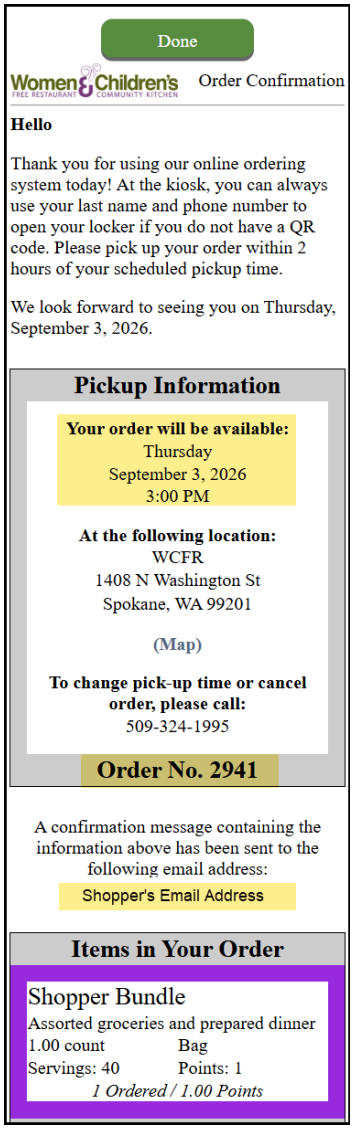
You'll briefly see a "Processing" message while your locker is reserved.



Step 11: Order Confirmation

Your order is complete! This screen confirms your pickup date, time, and location, as well as your order number and the items you ordered. A confirmation email is also sent to you.

> ***Note:*** *At the pickup kiosk, you can use your last name and phone number to open your locker if you don't have a QR code. Please pick up your order within 2 hours of your scheduled time. To change your pickup time or cancel your order, call the location's phone number shown on this screen.*



Select "Done" to finish.